



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#10/B
W. Lawson
11/20/03

Applicants : David Johnston Lynch
Serial No. : 09/475,448
Filed : 12/30/1999
For : RATINGS CONTROL SYSTEM WITH TEMPORARY
OVERRIDE CAPABILITY AND CONFLICT RESOLUTIONS
FEATURE
Art Unit : 2611
Examiner : Jason J. Chung

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Technology Center 2600

Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action of May 08, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

Certificate of Mailing under 37 CFR 1.8
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in a postage paid envelope addressed to:
Hon. Commissioner for Patents, Alexandria, VA 22313 on the date indicated below.

Date: 11-7-03 By: Eliza Buchalczyk
Eliza Buchalczyk
